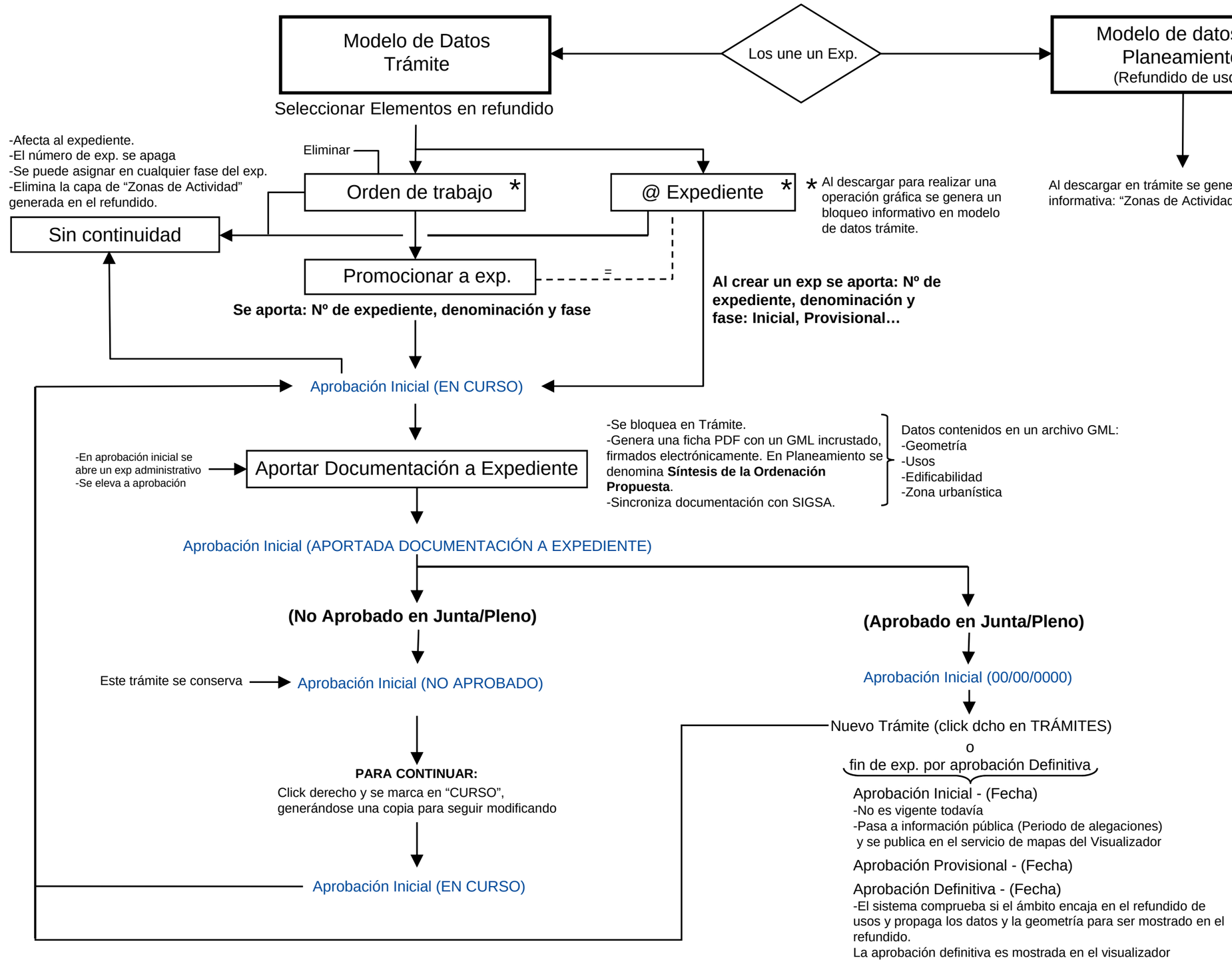DIAGRAMA DE PROCEDIMIENTO DE UN EXPEDIENTE ELECTRÓNICO